



## Community Housing

INDUSTRY ASSOCIATION

VICTORIA

### 2019 Training Calendar (February to June)

Month	Course	Date
<b>FEB</b>	Rent Arrears Recovery – avoid the escalator to homelessness	Tues 5 Feb 9.30 - 4:30
	Residential Tenancy Act for new workers	Wed 6 Feb 9.30 - 4:30
	Privacy – key developments and issues for community housing	Mon 11 Feb 9.30-11.00
	Preparing for VCAT	Wed 20 Feb 9.30 - 4:00
	Regulation for Boards	Mon 25 Feb 4.30 - 6.30
<b>MAR</b>		
	Introduction to Community Housing Industry	Frid 8 Mar 9.30 - 3:30
	Management in Rooming Houses	Wed 13 Mar 9.30 - 1.00
	Residential Tenancies Act for Experienced Workers	Frid 22 March 9:30-12:00
	Development for Boards	Wed 13 Mar 4.30 - 6.30
<b>APRIL</b>		
	Emerging Growth Opportunities	Mon 1 April 4.30 - 6.30
	Maximising Income – Get off the down escalator and ride the lift to improved performance	Tues 2 April 9.30 – 4:30
	Handle with Care™ - Staff safety and defusing situations where individuals may be aggressive	Wed 3 April 9.30 - 1:00
	Introduction to Residential Tenancies Act	Frid 5 April 9.30 - 4:30
	Social Media for Business	Tues 9 April 9:30-1:00
	Practical Project Management	TBC
	Managing Neighbour Nuisance Complaints	TBC
	Dealing with Contractors	Wed 17 April 9:30 - 12:30
	Working with clients in Community Housing	Tues 23 April 9:30 -12:30

<b>MAY</b>		
	Introduction to Residential Tenancies Act	Wed 1 May 9.30 - 4:30
	Financial Training for Non Financial People	Mon 6 May 9.30 – 3:30
	Understanding of the big housing picture	Tues 7 May 9.30 - 12:30
	Preparing for VCAT Training	Tues 14 May 9.30 - 4:30
	Confident and painless public speaking and presenting	Wed 15 May 9.30 - 1:00
	“Surely that’s not bullying!?” Recent bullying cases under the microscope.	Tues 28 May 9:30 - 11:00
<b>JUNE</b>		
	Independent Contracting Workshop	Tues 4 June 9.30 - 11:30
	Supervision Training	Tues 11 June 9.30 - 1:00
	Managing Vicarious Trauma	Wed 12 June 9.30 - 4:30
	Managing Complex Cases for Housing Workers	Mon 17 June 9.30 - 4:30
<b>JULY</b>	Mental Health First Aid – 2 days accredited course	Tues + Wed 9 + 10 July 9.30 - 4:30