



**Community Housing**  
INDUSTRY ASSOCIATION  
VICTORIA

**2020 Training Calendar (January to March, 2020)**

Month	Course	Date
<b>JAN</b>	Rent Arrears Recovery	Wed 15 Jan 9.30-4:00
	Social media reporting	Mon 20 Jan 2.00-4:00
	Handy tips from the Auditor and the nuts and bolts of FBT Salary Sacrifice Arrangements	Tues 21 Jan 9.30-12:00
	Introduction to OH&S in Community Housing	Wed 22 Jan 9.30-12:30
	Managing performance workshop	Tues 28 Jan 9.30-1:00
	Introduction to the Residential Tenancies Act	Fri 31 Jan 9.30-4:30
<b>FEB</b>	Introduction to Community Housing Industry	Wed 5 Feb 9.30-3:30
	Gaining entry to rented premises	Tues 11 Feb 9.30-12:30
	Get more out of Chintaro	Wed 12 Feb 9.30-12
	Preparing for VCAT	Tues 18 Feb 9.30-3:30
	Management in rooming houses	Fri 28 Feb 9.30-1:00
<b>MAR</b>		
	Handle with care	Tues 3 March 9.30-1:00
	Customer Service – Right First Time	Tues 10 March 9.30-4:00
	Managing Complex Cases for Housing Workers	Wed 11 Mar 9.30-4:00
	Managing Vicarious Trauma	Wed 31 Mar 9.30-1:00
	Presentation and Public Speaking	Mon 30 March 9.30-1:00